



**CaixaBankNow**  
***My Wall***

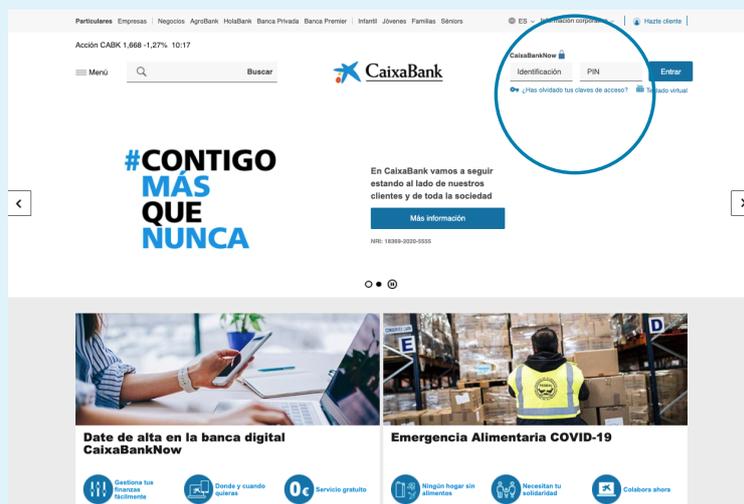
We help you to click

# Do you know what your wall is? You're a click away from finding out.

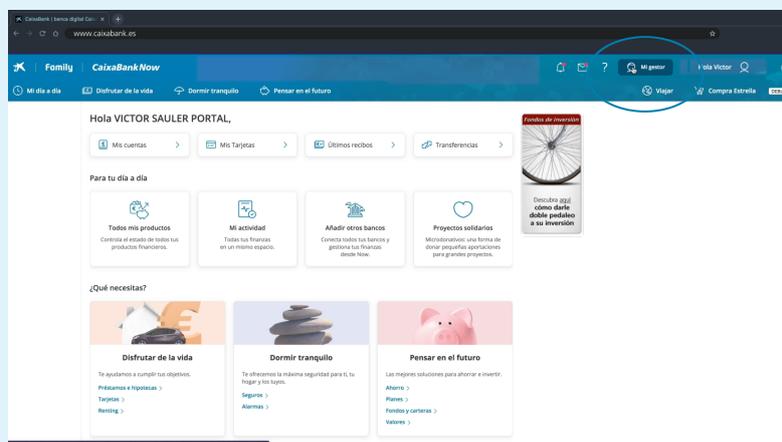
At CaixaBank we like to help you by explaining it all in a simple, easy way.



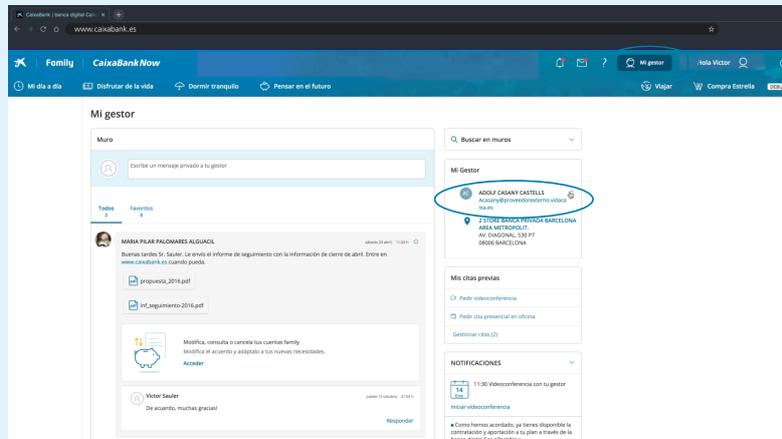
## 1. First log into CaixaBankNow.



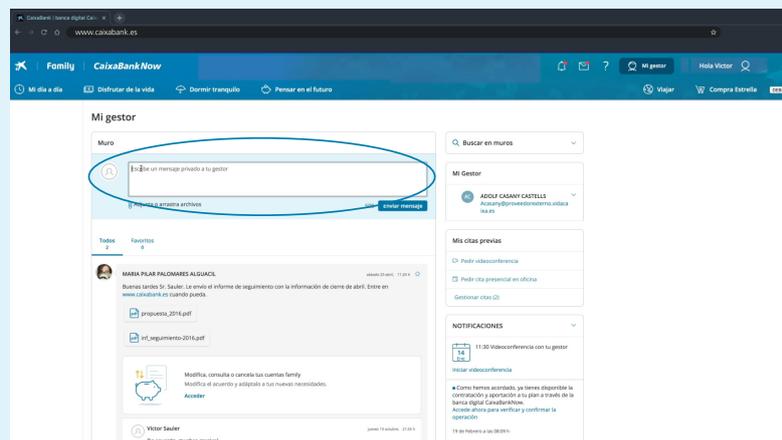
## 2. Click on "My adviser".



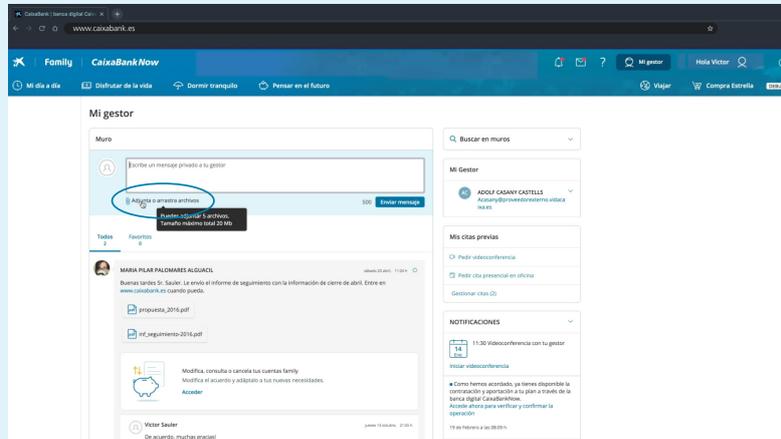
3. On the right-hand side of this section you can see your adviser's details (first name, surname and email address) and the details of your branch.



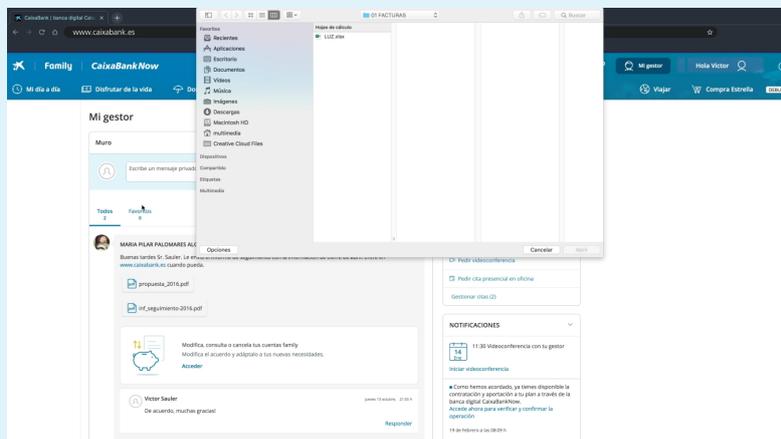
4. In this section you can also see your wall. The wall is a place where you can communicate with your adviser in complete security. It's even more secure than email. That's why it's the best way to send papers to your adviser.



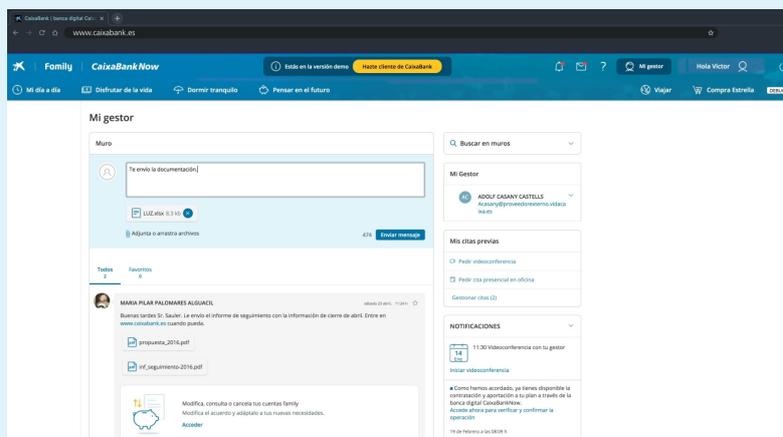
5. To do this, just click on the text box at the top of the wall. When you click, the "Attach or drag files" icon appears just below the text box



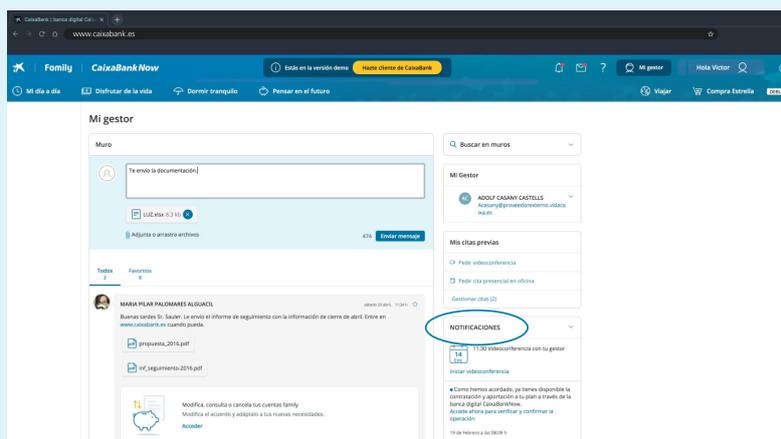
6. If you select it, a window opens for you to attach the documents of your choice. When you've finished, click on "Open".



7. See how your documents appear on the screen? All you have to do now is to click on the "Send message" button and that's it!



8. Also on the right-hand side is the "Notifications" section. Here you can see everything that's going on with your adviser so that you don't miss anything.



**You've clicked and now you can communicate with your adviser without leaving home, in complete security.**

Remember that if you handle your regular transactions through our online channels you benefit from more advantages.

- + **More independence:** you don't depend on anybody
- + **More convenience:** you don't have to go to your branch
- + **More speed:** you'll save queuing and waiting
- + **More availability:** you can log in whenever and wherever you want, 24 hours a day, 7 days a week

**And with an adviser handy whenever you need them.**