

## **INFORMATION REGARDING "HOME ASSISTANCE" \***

## Home maintenance

To extend the services included in the **home assistance** coverage, when the insured party so requires, and **only during the insurance annuity described in the "General details" section of the Specific Terms and Conditions**, provided that it does not involve a claim covered by the policy, the company will provide one of the following services:

Services	Material
Repair or substitution of <b>cistern mechanism. In the cases in</b> which the mechanism is not included and it is essential, it also includes the switch.	Included
Adjustment of the following sanitary fittings: foot sinks, bidets and toilets, including toilet lids, <b>excluding work performed if such items are found to be in a bad state of repair</b> .	Included
Repair of leaks in <b>radiator keys or purgers</b> .	Included
Repair or substitution of taps and stopcocks.	Up to €90
Adjustment of the valve of the shower plate and bath, when it has moved, or of the overflow spout. <b>Breakages are excluded.</b>	Up to €18
Repair or unblocking of broken blinds, substitution of strip and/ or <b>non-metallic blind</b> cords. The repair of the motor or its remote control system is also included for electrical and automatic blinds. <b>This does not include repairs that require vertical work.</b>	Excluded
Repair or substitution of the lock exclusively for the main entrance door to the home, <b>not including the keys nor the remote con-trols of the garage</b> .	Excluded
Small repairs to the functioning of windows, including bearings, even when it is necessary to make holes.	Excluded
Small repairs to the functioning of one of the entrance and interior doors, wardrobe doors, including sliding door bearings, even when it is necessary to make holes. Also includes door planing, <b>but not varnishing nor painting</b> .	Excluded

Includes the visit of the professional(s) and labour, together with **the material when it appears as included in the previous table, limited to one service per insurance annuity**.

Town and date of issue: Barcelona, 27 October 2016.

\*This service does not involve an increase in the premium.